

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

October 13, 2003

IN RE:

**COMPLAINT OF CITIZENS
TELECOMMUNICATIONS COMPANY
OF TENNESSEE, LLC AGAINST
BEN LOMAND COMMUNICATIONS, INC.**

)
)
) **DOCKET NO.**
) **03-00331**
)
)

**ORDER CONVENING A CONTESTED CASE PROCEEDING
AND APPOINTING A HEARING OFFICER**

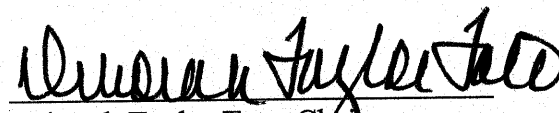
This matter came before Chairman Deborah Taylor Tate, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority, the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on September 8, 2003, upon the complaint of Citizens Telecommunications Company of Tennessee, LLC against Ben Lomand Communications, Inc. filed on May 9, 2003.

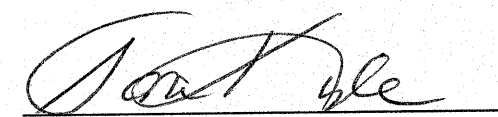
At the above-referenced Authority Conference, the Directors unanimously appointed the General Counsel or his designee to act as Hearing Officer in this matter to make findings of fact and conclusions of law, as necessary, and to render an initial decision on the merits of the Petition, pursuant to Tenn. Code Ann. §§ 4-5-301 and 65-2-111 and such other legal authority as may be provided by law.

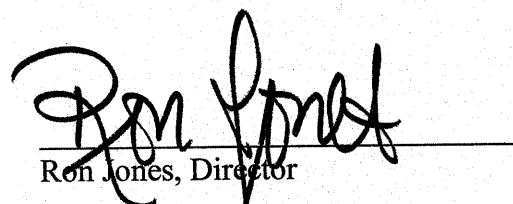
IT IS THEREFORE ORDERED THAT:

The General Counsel or his designee is appointed Hearing Officer in this matter to make findings of fact and conclusions of law, as necessary, and to render an initial

decision on the merits of the Petition, pursuant to Tenn. Code Ann. §§ 4-5-301 and 65-2-111 and such other legal authority as may be provided by law.


Deborah Taylor Tate, Chairman


Sara Kyle, Director


Ron Jones, Director